



# ONLINE PRIVACY POLICY

**Introduction:** At Koerner Creations, we value your privacy and are committed to safeguarding your personal information. This Privacy Policy outlines how we collect, use, and protect the data you share with us through our website, <https://www.KoernerCreations.com>. Please read this policy carefully to understand our practices. If you have any questions, feel free to contact us.

**Applicability:** This Privacy Policy applies to our online activities and governs the information collected and shared on the Koerner Creations website. It does not extend to information collected offline or through channels other than this website.

**Consent:** By using our website, you agree to the terms of this Privacy Policy and consent to the collection, use, and disclosure of your personal information as described herein.

**Information Collected:** The personal information we collect and the reasons for its collection will be transparently communicated at the point where you provide the information. When you directly contact us, we may gather additional details such as your name, email address, phone number, message content, and any attachments. When creating an account, we may request your contact information, including name, company name, address, email address, and telephone number.

**How Koerner Creations Uses Your Information:** We use the information we collect in various ways, including:

- Providing, operating, and maintaining our website
- Enhancing and customizing user experience
- Analyzing website usage for improvements
- Developing new products and features
- Communicating updates and marketing information
- Preventing fraud

**Log Files:** We use standard log files to collect data like IP addresses, browser types, Internet Service Providers (ISPs), timestamps, and pages visited. This data is used for analysis, site administration, tracking user movement, and demographic information, and is not linked to personally identifiable information.

**Cookies & Web Beacons:** Koerner Creations employs 'cookies' to optimize your browsing experience. These cookies store preferences and track page visits to customize content based on your browser and preferences.

**CCPA Privacy Rights (Do Not Sell My Personal Information):** We do not sell your personal information. California residents have the right to request information about data collected, request data deletion, and opt out of data sale. Contact us for assistance.

**GDPR Data Protection Rights:** You have rights under GDPR, including access, rectification, erasure, restriction, objection, and data portability. For assistance or to exercise these rights, contact us.

**Children's Information:** Our website aims to provide a safe online environment for all users, including minors. If a minor accesses our website, we do not knowingly collect their personal information. Parents and guardians are encouraged to supervise their online activities.

Feel free to use this reworded version as a basis for your privacy policy, adapting it to align with your specific practices and consulting with a legal professional for any further requirements.